Jagannath University, Jaipur

Student Satisfaction Survey

1. Email   :   _____

Guidelines for Students

This student satisfaction survey focuses on teaching-learning effectiveness during the classes conducted. The students are advised to give honest feedback as it will help maintain and upgrade the quality of education. The identity of the student will be kept confidential.

2. Name of the program currently pursuing   _____

3. Semester   _____

Instructions to fill the questionnaire

● All questions should be compulsorily attempted.

● Each question has five responses, choose the most appropriate one.

● The response to the qualitative question no. 21 is the student's opportunity to give suggestions or improvements; she/he can also mention the weaknesses of the institute here. (Kindly restrict your response to teaching-learning process only)

Student Satisfaction Survey on Online Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1.   How much of the syllabus has been covered so far in the class?
       4 – 85 to 100%
       3 – 70 to 84%
       2 – 55 to 69%
       1– 30 to 54%
       0 –Below 30%

2.   How well did the class teachers prepare for delivering online lecture?
       4 –Thoroughly
       3 – Satisfactorily
       2 – Poorly
       1 – Indifferently
       0 – Won't teach at all

3.   How well are the teachers able to communicate in online mode?
       4 – Always effective
       3 – Sometimes effective
       2 – Just satisfactorily
       1– Generally ineffective
       0– Very poor communication

4.   How would you rate teacher's approach to teaching
       4– Excellent
       3 – Very good
       2 – Good
       1 – Fair
       0– Poor

5.   How fair are the teachers during the internal evaluation process?
       4 – Always fair
       3 – Usually fair
       2 – Sometimes unfair
       1 – Usually unfair
       0– Unfair

6.   Was your performance for given assignments discussed with you?
       4 – Every time
       3 – Usually
       2 – Occasionally/Sometimes
       1 – Rarely
       0– Never

7. Your Department takes active interest in promoting internship, placements, student exchange, field visit opportunities for students.

    4 – Regularly

    3 – Often

    2 – Sometimes

    1 – Rarely

    0– Never

8. How far the teaching process in your Department facilitates in understanding the concepts, developing thinking ability and application of the same.

    4 – Significantly

    3 – Very well

    2 – Moderately

    1 – Marginally

    0– Not at all

9. How far the teaching process in your Department facilitates in developing the ability to communicate professionally and work in teams

    4– Significantly

    3 – Very well

    2 – Moderately

    1 – Marginally

    0– Not at all

10. The Department provides multiple opportunities to learn and grow.

    4 – Strongly agree

    3 – Agree

    2 – Neutral

    1 – Disagree

    0– Strongly disagree

11. Teachers discuss with you regularly about your course outcomes and program outcomes

    4 – Every time

    3 – Usually

    2– Occasionally/Sometimes

    1 – Rarely

    0– Never

12. Your mentor takes a necessary follow-up with an assigned task to you.

    4 – Every time

    3 – Usually

    2 – Occasionally/Sometimes

    1 – Rarely

    0 – I don't have a mentor

13. The class teachers illustrate the concepts through examples and applications

    4 – Every time

    3 – Usually

    2 – Occasionally/Sometimes

    1– Rarely

    0 – Never

14. The teachers identify your strengths and encourage you with providing the right level of challenges.

    4 – Fully

    3 – Reasonably

    2 – Partially

    1 – Slightly

    0– Unable to

15. Teachers are able to identify your weaknesses and help you to overcome them.

    4 – Every time

    3 – Usually

    2 – Occasionally/Sometimes

    1 – Rarely

    0 – Never

16. The Department and teachers organize co-curricular activities and ensure participation of each student.

    4 – To a great extent

    3 – Moderate

    2 – Some what

    1 – Very little

    0 – Not at all

17. Teachers encourage you to participate in extracurricular activities even during online classes.

    4 – Strongly agree

    3 – Agree

    2 – Neutral

    1 – Disagree

    0 – Strongly disagree

18. Efforts are made by the Department / teachers to inculcate soft skills and employability skills to make you ready for the world of work.

    4 – To a great extent

    3 – Moderate

    2 – Some what

    1 – Very little

    0 – Not at ll

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

4 – Above 90%

3 – 70 – 89%

2 – 50 – 69%

1 – 30 – 49%

0 – Below 29%

20. The overall quality of teaching-learning process in your Department

4 – Excellent

3 – Very Good

2 – Good

1 – Fair

0 – Poor

21. Give three observations / suggestions to improve the overall teaching-learning experience in your Department.

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